

Security Policy

At Mars Campers, your online safety and privacy are our top priority. Whether you're browsing, placing an order, or making a payment, we are committed to providing a secure and trustworthy experience at every step.

Website & Data Security

Our website is powered by WooCommerce and secured using **SSL encryption (Secure Sockets Layer)**. This means all data transmitted between your browser and our servers is encrypted and protected. You'll notice the padlock icon in your browser's address bar, indicating a secure connection.

We also use server-level security, routine software updates, and ongoing monitoring to help guard against potential threats or unauthorised access.

Payment Security

All online payments on the Mars Campers are processed securely through **PayPal** and **Stripe Payments**, both of which are **PCI DSS-compliant** and use industry-leading encryption to protect your sensitive information.

- **PayPal** offers buyer protection and transaction monitoring to ensure secure purchases.
- **Stripe** uses advanced fraud detection and secure tokenization to keep your card details safe.

We also accept **Apple Pay** and **Google Pay** for quick and secure checkouts using your mobile device's built-in authentication methods.

Phone Payments

Mars Campers can also accept payments over the phone via **credit or debit card**, using our **NAB EFTPOS terminal**. For more information on NAB's security features, visit [NAB EFTPOS](#).

Please note: **Mars Campers staff do not record, store, or retain any credit card information** during phone transactions. Card details are entered directly into the secure NAB EFTPOS terminal and are never written down or saved.

Your Privacy

We collect only the information necessary to process and fulfill your order, including your name, contact details, and shipping information. This data is securely stored and handled in accordance with our [Privacy Policy](#), and will never be sold or shared without your consent.

Account Protection

If you choose to create an account with us, we encourage you to use a strong, unique password and keep your login credentials confidential. Mars Campers will never request your password via email or phone.

Questions?

If you have any concerns about the security of your personal information or payments, please contact our Spare Parts team via our [Contact Us](#) page.